

Can I keep my own doctor?

If your Doctor agrees to continue providing your medical care you will be able to keep your own Doctor.

If your Doctor does not agree to continue providing your medical care while you are at Neerim South, a Doctor will be appointed to provide your medical care from the Neerim South Medical Centre.

When you are discharged from GEM at Neerim South you may return to the care of your own Doctor.

What if I need emergency care?

If you require urgent medical care you will be transferred, by ambulance, to the Emergency Department at West Gippsland Hospital.

Public transport

A bus service runs between Warragul and Neerim South daily. Please ask if you require further information about this service.

We welcome your feedback

We invite any comment you may have about your stay in GEM. Hospital staff will endeavour to solve your query as quickly as possible. A senior member of staff is available at all times to discuss any query you may have.

Alternatively, you can telephone 5623 0611 and request to speak to our Deputy Director of Nursing. Alternatively, you may contact the Health Services Commissioner on 1300 582 113 or email:
hsc@dhhs.vic.gov.au

Your feedback will help us improve our services.

For further information about GEM please contact:

West Gippsland Healthcare Group
Continuing & Complex Care
GEM Manager or the Care Coordinator
Telephone: 5624 0576



Andrews House

School Road, Trafalgar Victoria 3824
Tel (03) 5637 4100 Fax (03) 5633 1018
Email: ah.office@wghg.com.au

Community Health

31-35 Gladstone Street, Warragul Victoria 3820
Tel (03) 5625 0200 Fax (03) 5625 0204
Email: wgcscd@wghg.com.au

Community Health - Trafalgar

Contingent Street, Trafalgar Victoria 3824
Tel (03) 5637 4195
Email: traf.chs@wghg.com.au

Community Suites (Outpatients)

41 Landsborough Street, Warragul Victoria 3820
Tel (03) 5623 0810 Fax (03) 5623 0823
Email: cons.general@wghg.com.au

Cooinda Lodge

41 Landsborough Street, Warragul Victoria 3820
Tel (03) 5623 0769 Fax (03) 5623 0896
Email: cooinda.clerk@wghg.com.au

Rawson Community Health Centre

PO Rawson, Victoria 3825
Tel (03) 5165 3236 Fax (03) 5165 3268
Email: rawson.chc@wghg.com.au

Warragul Linen Service

Ley Street, Warragul Victoria 3820
Tel (03) 5623 4056 Fax (03) 5623 5074
Email: info@wls.com.au

West Gippsland Hospital (Head Office)

41 Landsborough Street, Warragul Victoria 3820
Tel (03) 5623 0611 Fax (03) 5623 0896
Email: info@wghg.com.au

Website: www.wghg.com.au
ABN 39 261 883 406



**WEST GIPPSLAND
HEALTHCARE GROUP**

Caring for our Community

CONTINUING AND COMPLEX CARE DEPARTMENT

Geriatric Evaluation & Management Program

*A program that helps with your
recovery after your hospital stay*



What is Geriatric Management & Evaluation?

The Geriatric Evaluation and Management Program (GEM) provides you with the opportunity to recover after your hospital stay, regain your strength and your ability to function so that you may return home and live independently. Alternatively, it will allow you the time to be cared for and supported while finalising longer term care arrangements.

This is achieved by providing a low intensity therapy program that is planned to suit you and supported by a Physiotherapist, Occupational Therapist, Allied Health assistance or other Allied Health services and Nursing Care.

GEM can be provided either at Neerim District Health Service (bed Based) or at home (Home Based).

Who is eligible for Geriatric Evaluation & Management care?

You may be eligible for GEM if:

- Your Doctor says you are well enough to leave hospital
- You would benefit from a goal oriented and focused care program

What services are included?

Both Bed Based and Home Based GEM will provide you with the following:

- Physiotherapy and Occupational therapy programs to maintain/improve function
- Other health professionals as identified
- GEM coordinator to provide guidance and information as required
- Social Work support to assist with longer term care arrangements if required
- Ongoing review with clinicians, Allied Health Assistant and the GEM Coordinator.

Bed Based GEM clients will also be provided with the following:

- A furnished room at Neerim District Health Service
- Meals and refreshments
- Nursing care

Where is the care provided?

Bed Based GEM is provided at:
Neerim District Health Service,
29 – 39 Main Road
NEERIM SOUTH 3831
Telephone: 5628 1226

There are limited beds available for both home based and bed based care and suitability is determined by your hospital medical and Allied Health teams.

Home Based GEM occurs within the comfort of your own home and the therapists will attend to deliver the therapy.

Home Based GEM clients will also be provided with the following:

- Case management by the GEM Coordinator – to ensure you have adequate services in place for you to safely remain at home.

What does it cost?

There are no fees and charges associated with your stay in GEM Care.

