

### **What if I need emergency care?**

If you require emergency care we will liaise with your general practitioner and you will be transferred, by ambulance, to the Emergency Department at West Gippsland Hospital.

### **What happens after STRC if I still need help?**

Neerim District Health Service will provide assistance obtaining access to any longer-term arrangements you may need.

### **We welcome feedback**

We invite comment about your experiences with STRC. Your feedback will help us to improve our services. A senior member of staff is available at all times to discuss any query you may have.

Neerim District Health Service has provided quality health care services to surrounding communities since 1941 and today operates a small 'not for profit' private community hospital and aged care service in Neerim South.

Our staff are committed to providing quality patient and resident care in a comfortable and safe environment.

For further information, please contact:

**Neerim District Health Service**  
**29-39 Main Neerim Road**  
**Neerim South VIC 3831**  
**Phone: 03 5628 1226**  
**Email: [info@neerimhealth.org.au](mailto:info@neerimhealth.org.au)**



## **Short-Term Restorative Care**





## What is Short-Term Restorative Care?

The Short-Term Restorative Care (STRC) Program at Neerim District Health Service aims to reverse and/or slow 'functional decline' in people and improve their wellbeing. Each care package is designed with and agreed to by you, and may be delivered for a maximum of 8 weeks in a home setting, at Tarago Views Residential Aged Care, or a combination of both.

## Who is eligible for STRC?

To see if you are eligible to receive STRC, you need to be referred for an assessment through My Aged Care or your local General Practitioner, to review your individual needs and circumstances.

## What Services are included?

Care services can include nursing support, particularly in a residential setting. Other services that may be provided include, but are not limited to: physiotherapy, speech therapy, podiatry, dietetics, occupational therapy, exercise physiology or counselling support, and therapy.

## Where is the care provided?

Home based STRC occurs within the comfort of your own home and the care and allied health staff will attend to deliver the service.

Residential Care based STRC is provided at Tarago Views, Neerim District Health Service, Main Road, Neerim South.

There are limited spaces available for both home based and residential care based care.

## What does it cost?

All carers are paid directly by Neerim District Health Service using the flexible care subsidy. However, you may be asked to make a daily care fee contribution.